



VoiceConnect App Quick Reference Guide

Getting Started...


Install VoiceConnect App on GooglePlay

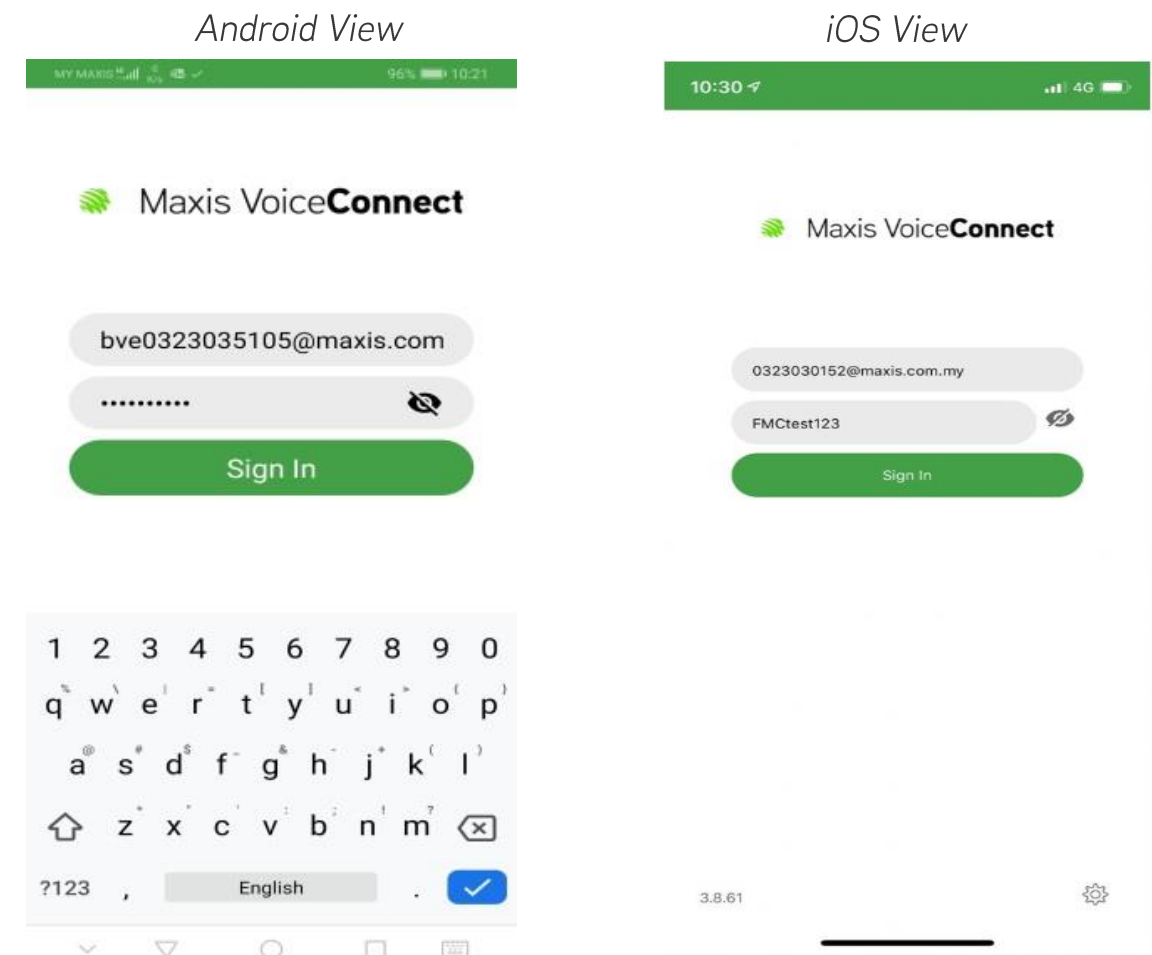
1. Go to GooglePlay  on Android phone
2. Search for “Maxis VoiceConnect”
3. Select “VoiceConnect”
4. Select “install” to download & install App


Install VoiceConnect App on AppStore

1. Go to AppStore  on iPhone
2. Search for “Maxis VoiceConnect”
3. Select “VoiceConnect”
4. Select “install” to download & install App

First Time Login

1. Select  icon on smartphone
2. When the login screen appears:



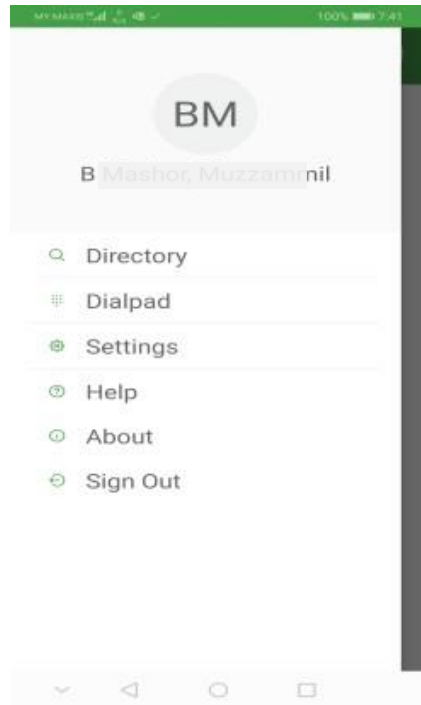
3. Enter Username & Password that was provided in the welcome email to  company Person-in-Charge

Making a Call

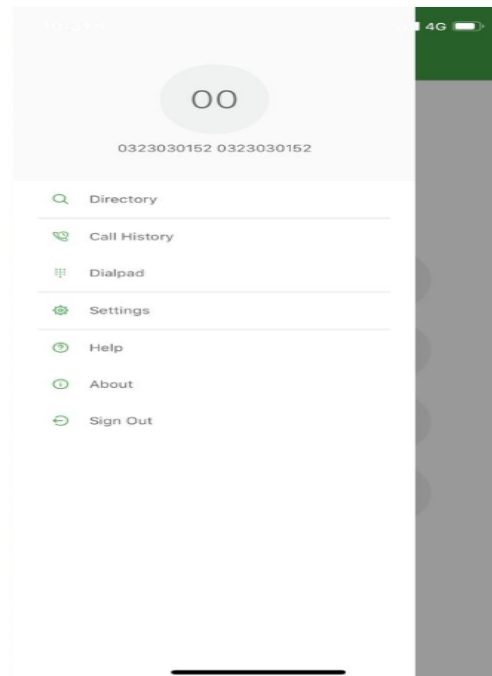
1. Press  button at the top left corner of screen

2. Select "Dialpad"

Android View



iOS View

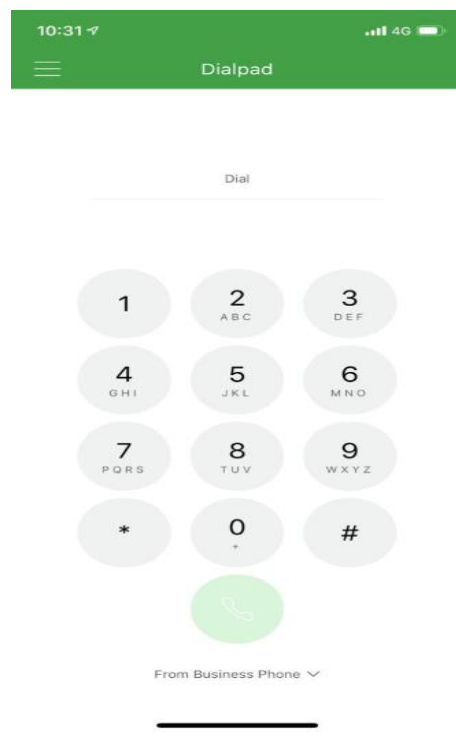


3. Type the number you wish to call in the dialpad

Android View



iOS View

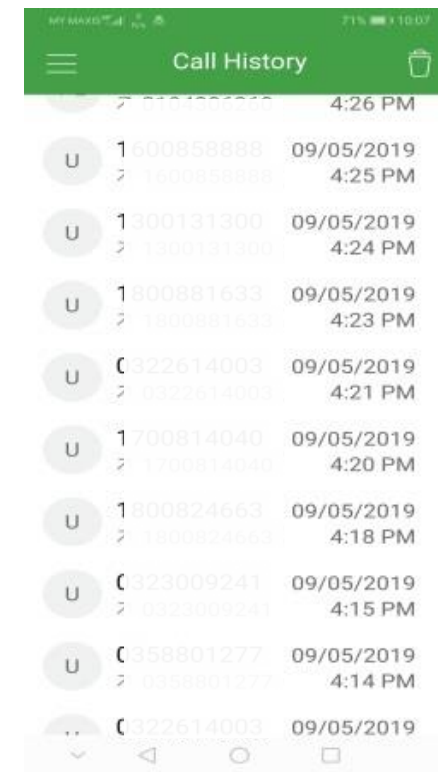


4. The outgoing call will show your business fixed line number

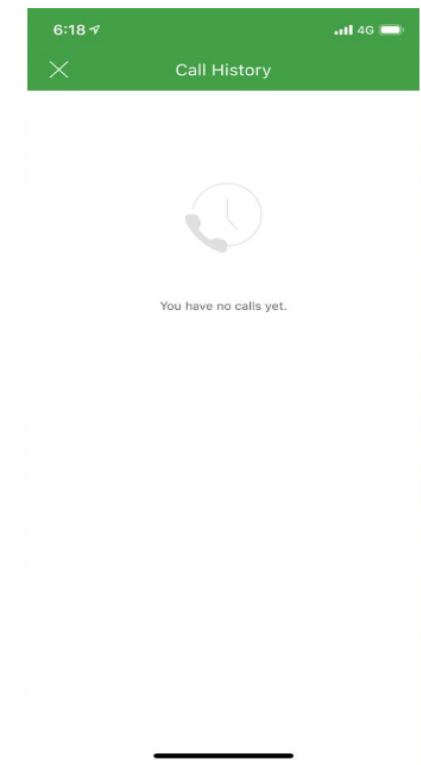
Make Calls from Call History

1. By default the Call History is as shown:

Android View



iOS View



2. Select the number you wish to call and the App will initiate the call.

Search Directory


1. Press the  button on top left corner screen.

2. In the menu, select "Directory"

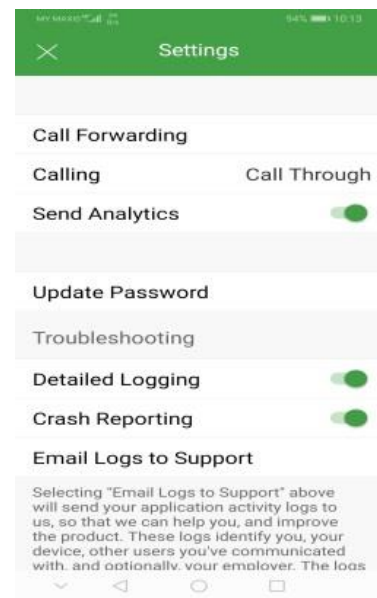
3. In the Directory, type in the search field the name of the person you wish to find.

4. Select the person you wish to call if it is found in the Directory.

Setting Call Forward

1. Press the  button on top left corner screen.
2. In the menu, select "Settings."

Android View

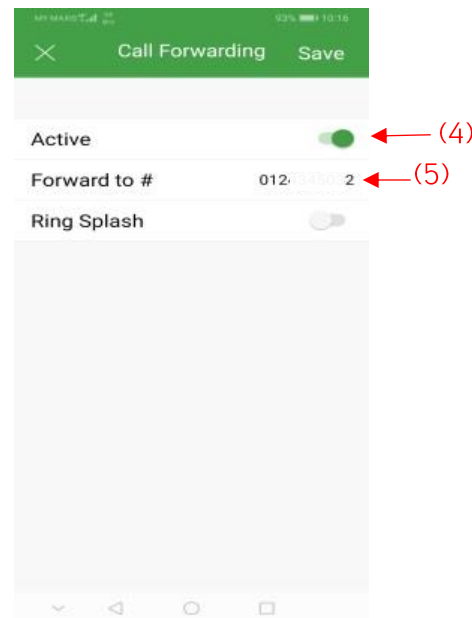


iOS View



3. In "Settings," select "Call Forwarding"

Android View




iOS View

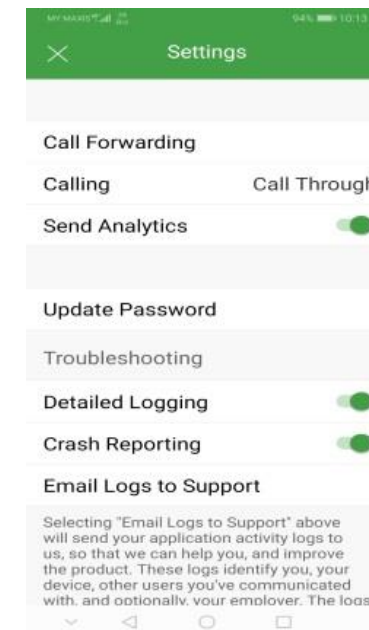


4. Set "Active" button to enabled.
5. In the "Forward to #", enter the telephone number you wish to forward the incoming calls.

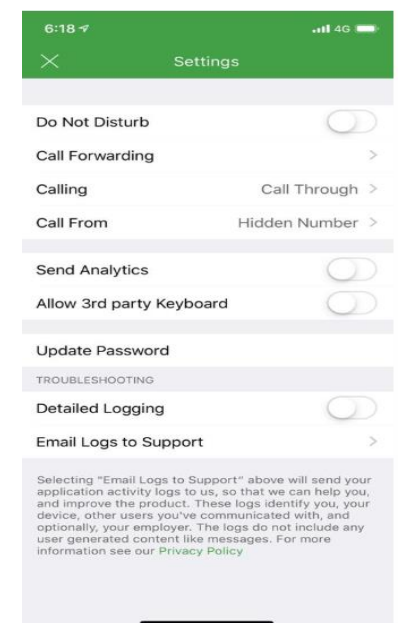
Change Password

1. Press the  button on top left corner screen.
2. In the menu, select "Settings."

Android View

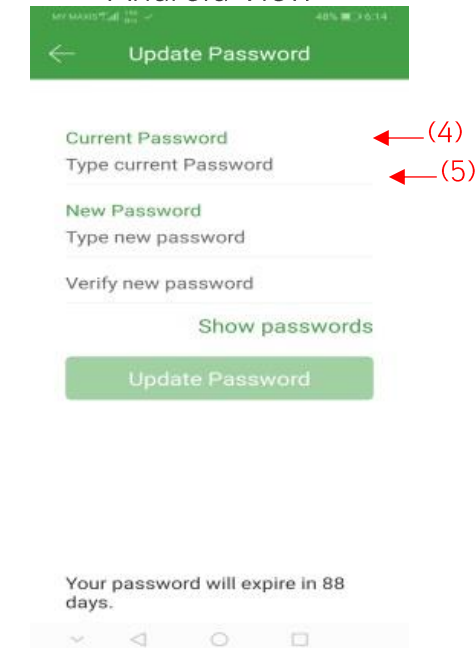


iOS View

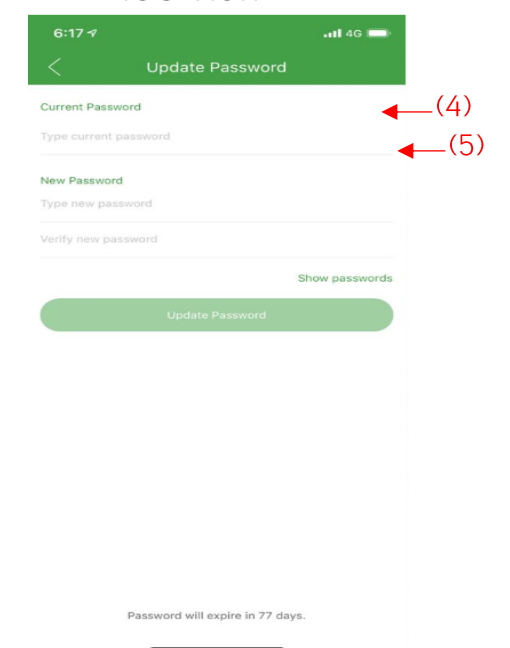


3. Select "Update Password"

Android View




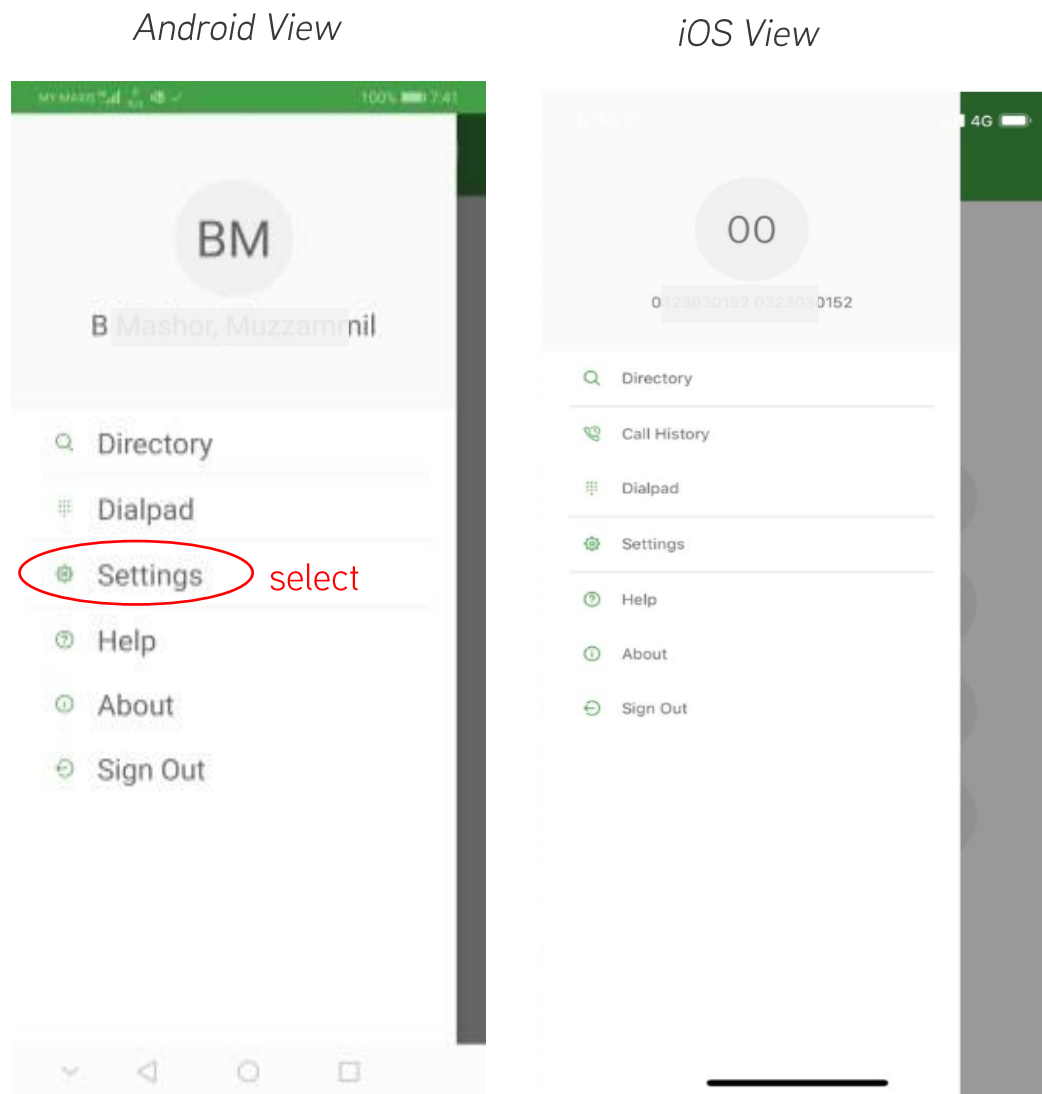
iOS View



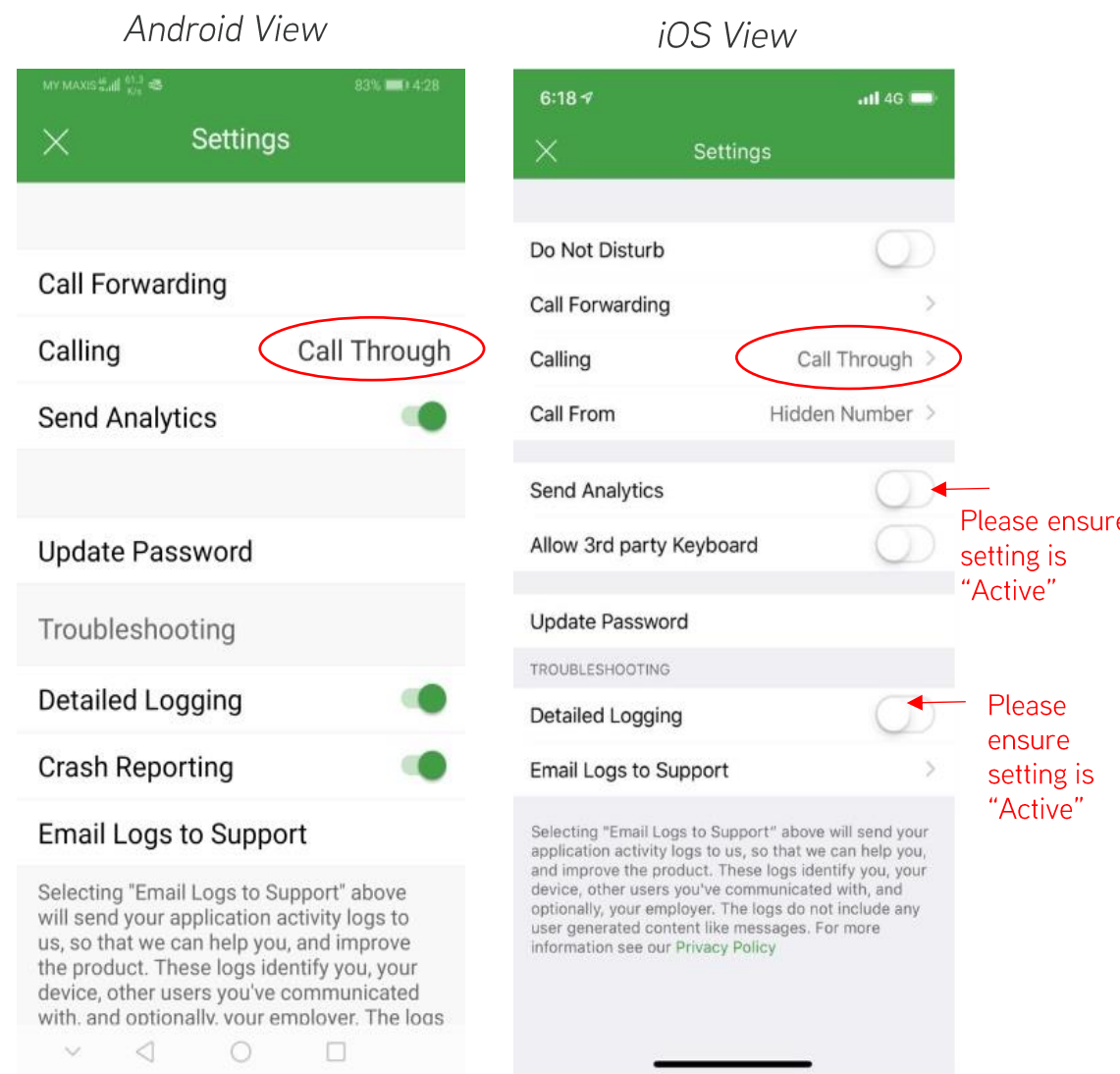
4. Under "Current Password", enter the password that was provided in the welcome email.
5. Enter the new password to update in the system.

Call Settings Configuration

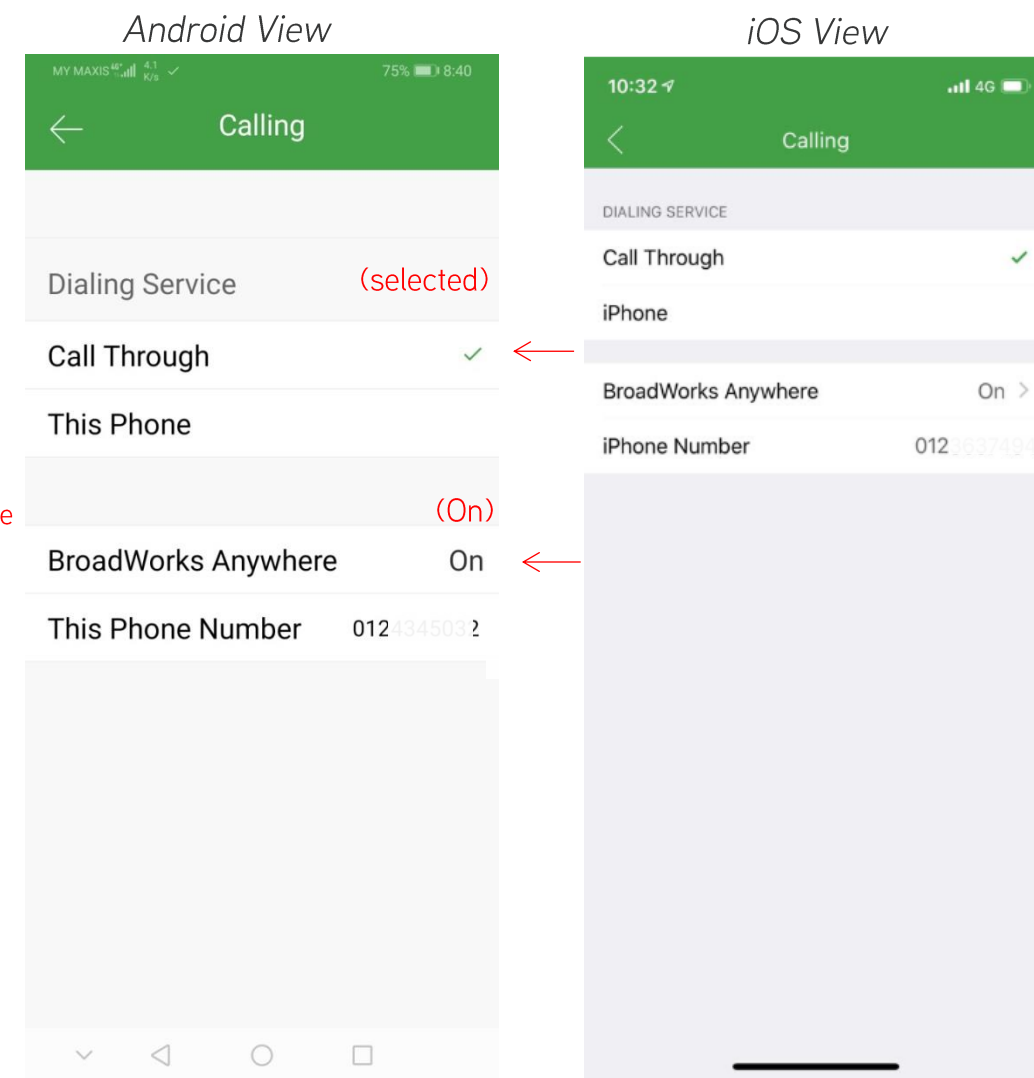
1. Press the  button on top left corner screen.
2. In the menu, select “Settings.”



3. In “Settings, please ensure calling setting has “Call Through” selected



5. In “Calling” screen, please ensure the BroadWorks Anywhere is switched “On” and “Call Through” item is selected (ticked).



4. If “Call Through” is not displayed, press on the item in the calling row to bring up the calling settings screen.

